



सीमा शुल्क एवं केन्द्रीय कर के मुख्य आयुक्त का कार्यालय
Office of the Chief Commissioner, Customs & Central Tax,
विशाखापटनम क्षेत्र Visakhapatnam Zone
प्रथम तल, जीएसटी भवन, पत्तन क्षेत्र, विशाखापट्टनम - 530035
1st Floor, GST Bhavan, Port Area, Visakhapatnam - 530035
(P): 0891-2568837 (F) 0891-2561942, ccu-cexvzg@nic.in



C.No.V/30/209/2012-CC(VZ) – E-Helpline

Dated : 28.02.2023

आयुक्त, केन्द्रीय कर
विशाखापट्टणम/ गुन्टूर
गुन्टूर लेखा परीक्षा (वैजाग)
अपील (गुन्टूर) / तिरुपति

The Commissioner of Central Tax
Visakhapatnam/ Guntur
Guntur Audit (Vizag)
Appeals (Guntur)/ Tirupati

आयुक्त, सीमा शुल्क
सीमा शुल्क, वैजाग
सीसी (पी), विजयवाड़ा

The Commissioner of Customs
Custom House, Vizag
CC(P), Vijayawada

महोदय/ महोदया/Sir/Madam,

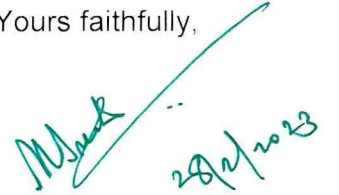
Sub: E-Helpline in Zone for Trade and Industry – Communication of the order - Reg

Please find enclosed Order dated 28.02.2023, issued by this office, with regard to creation of dedicated e-mail id for receiving grievances from the trade, industry, importers, exporters and other stakeholders.

2. The e-mail id : **ehelpvizagzone@icegate.gov.in** may be circulated among all the stakeholders of this zone. The details of the e-mail is to be made available on the websites of the Commissionerates and all Trade Notices.

संलग्न/Encl: उपरोक्त/As above,

भवदीय /Yours faithfully,


28/2/2023

अपर आयुक्त /Additional Commissioner



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ORDER

I have been directed to state that, a dedicated e-mail id : **ehelpvizagzone@icegate.gov.in**, for receiving grievances from the trade, industry, importers, exporters and other stakeholders has been created and hitherto used by Custom House, Visakhapatnam. It is now proposed to circulate the said e-mail id to all the trade, industry, importers, exporters and other stakeholders in this zone for sending grievances pertaining to all Central Indirect Tax Matters (Customs, GST, Central Excise, etc).

2. The Superintendent (Vigilance), Chief Commissioner's Office, Visakhapatnam Zone, is hereby nominated to monitor the said email on a day to day basis. He shall ensure downloading of mails, placing the same before ADC/ JC, maintenance of records of receipts & disposals, etc.

3. The statistics of receipts, disposals and pendency shall be incorporated in the monthly report being sent in the matter.

M. Sreekanth
28/02/2023

(M. Sreekanth)
Additional Commissioner

To
The Individual concerned.

Copy to
The Commissioner of Central Tax, Visakhapatnam CGST/ Guntur CGST/ Tirupati GCST/ Guntur CGST Audit/ Appeals (Guntur) Comm'te.

The Commissioner of Customs, Custom House, Visakhapatnam / Customs Preventive Comm'te, Vijayawada.