



OFFICE OF THE COMMISSIONER OF CUSTOMS (PREVENTIVE)
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PUBLIC NOTICE No. 11/2021 - CUSTOMS

Sub: Special Refund and Drawback Disposal Drive from 15.05.2021 to 31.05.2021 – Implementation of – reg

Attention of all Exporters, Customs Brokers and other stakeholders is invited to the Board's Instruction No.10/2021-Customs dated 13.05.2021 on the above subject.

2. As you are aware, the CBIC has throughout been in the forefront of our fight against Covid-19 pandemic. The measures put in place for this include 24x7 Customs functioning, single window helpdesk, Nodal officers at all locations, relaxing requirement of submission of bond and replacing it with undertaking, exemption from Customs duty and IGST on specified COVID-19 material donated from abroad, expeditious Customs clearance for all COVID-19 related imports made by Red Cross Society etc. Further, last year, difficulties of liquidity during COVID-19 were sought to be ameliorated by having a Special Drive from 08.04.2020 to 30.04.2020 for priority disposal of pending Customs refund, IGST refund and Customs Duty Drawback claims. This Special Drive was governed by Instructions **No.03/2020-Customs and No.2/1/2020-GST, both dated 09.04.2020.**

3. Continuing with the aforementioned trade facilitation measures, the Board has decided that there is a need to focus on timely disposal of all pending refund/duty drawback claims in order to provide immediate relief to the business entities, especially MSMEs, in these difficult times. Accordingly, it is has been decided that there shall be a "Special Refund and Drawback Disposal Drive" with the objective of priority processing and disposal of all pending refund and drawback claims. This Special Drive shall be in place from 15th May 2021 to 31st May 2021. It is expected that during this period all refund and drawback claims that are pending as on 14th May 2021 shall be disposed.

4. Further, it is important to coordinate this Special Drive with the major trade and industry associations (especially those that cater to exporters) for their assistance including submission of required documents from their members (if a claim is pending for want of required document).

5. In this regard, the following may kindly be taken note of:
- For facilitation of exporters, all communication should be done over email, wherever email id of the applicant is available.
 - All deficiency memos will be reviewed and refund / drawback may be considered on merit.
 - The Special Drive should be widely publicized.
6. It is urged that in these difficult times, all stakeholders and Concerned Associations to publicize and encourage exporters to utilize the Special drive and all departmental officers concerned are requested to make special efforts to liquidate the pending refund and drawback claims by 31.05.2021 and make the Special Drive a grand success.
7. The following officers may be contacted in case of difficulty.

1. Krishnapatnam Custom House

Section	Name of the Officer / Designation	e-mail and Phone No.
Drawback	Narendra Pal, Assistant Commissioner	pal.narendra@gov.in 9176561764
	B.Balaji, Superintendent	bukyab.g219901@gov.in 9440959040
	G.Gokul, Superintendent	ghantag.g210501@gov.in 8919483009
IGST Refunds	P.Madhuree, Deputy Commissioner	perumalla.madhuree@gov.in 8096943746
	G. Mangamma, Superintendent	mangammag.g211501@gov.in 9703179992
	Mallela Srinivasa Rao, Superintendent	mallelasr.g219301@gov.in 9885260000

2. Kakinada Custom House

Section	Name of the Officer / Designation	e-mail and Phone No.
Drawback	G. Rama Krishna Raju Yadav, Joint Commissioner (Insitu)	grk.raju@gov.in 9440135324
	V.V. Krishna Prasad, Superintendent	vishnubhatvk.g219501@gov.in 9346301398
	G.Venkata Reddy, Superintendent	gogireddyvr.g218601@gov.in 9908958324
IGST Refunds	G. Rama Krishna Raju Yadav, Joint Commissioner (Insitu)	grk.raju@gov.in 9440135324
	P. Ganesh Kumar, Superintendent	ganeshkp.g219601@gov.in 8179402560

8. The contents of this Public Notice should be treated as Standing Order for the purpose of Officers and Staff.
9. Difficulties, if any, faced in implementation of this Public Notice may be brought to the notice of the undersigned.


 (K. VENKAT RAM REDDY)
 COMMISSIONER

To

1. Notice Board of the Concerned Customs Formations
2. Copy submitted to the Principal Chief Commissioner of Customs & Central Tax, Visakhapatnam Zone, GST Bhavan, Port Area, Visakhapatnam – 530 035 for information

Copy to :

1. The Additional Commissioner of Customs, Krishnapatnam Custom House, KAPS Building, CVR Complex, Krishnapatnam Port Area, Gopalapuram, MUTHUKURU – 524 344, S. P. S.R. Nellore District for information with a direction to give wide publicity among the stakeholders under the jurisdiction KPCH.
2. The Additional Commissioner of Customs, Kakinada Custom House, Port Road, KAKINADA – 533 007, East Godavari District for information with a direction to give wide publicity among the stakeholders under the jurisdiction KKDCH.
3. The Deputy / Assistant Commissioner of Customs, ICD, MARRIPALEM – 522 233, Yedlapadu Mandalam, MARRIPALEM Post, Guntur District for information with a direction to give wide publicity among the stakeholders under the jurisdiction of ICD, MARRIPALEM.
4. The Deputy / Assistant Commissioner of Customs, Customs Division, Visakhapatnam / Kakinada / Tirupati for information with a request to display this Public Notice on the Notice Boards of concerned Customs Division.
5. Copy to Superintendent (Computers), CPC, Hqrs. Office, Vijayawada for display on CPC, Vijayawada website www.apcustoms.gov.in.
6. Copy to M/s. Krishnapatnam Port Company Limited (KPCL), the Custodian / Custom Cargo Service Provider of Krishnapatnam Port, Muthukur, SPSR Nellore District for information with a request to upload this Public Notice on their website for the knowledge of the stakeholders and public.
7. Copy to M/s. Kakinada Sea Ports Limited, the Custodian / Custom Cargo Service Provider of Kakinada Port, Kakinada, East Godavari District for information with

C. No. VIII/48/95/2021-Cus.Tech

Date: 17.05.2021

8. Copy to M/s. Leap International Private Limited , the Custodian / Custom Cargo Service Provider of ICD, Marrisalem - 522233, Yedlapadu Mandalam, Marrisalem Post, Guntur District for information with a request to upload this Public Notice on their website for the knowledge of the stakeholders and public.
9. Copy to The Kakinada Custom Brokers Association, Kakinada (through the Joint Commissioner of Customs, Custom House, Kakinada) for information with a request to upload this Public Notice on their website for the knowledge of their members and public.
10. Notice Board.