



सीमा शुल्क (निवारक) के आयुक्त का कार्यालय
OFFICE OF THE COMMISSIONER OF CUSTOMS
CUSTOMS PREVENTIVE COMMISSIONERATE
55-17-3 , सी -14 , 2 तल , औद्योगिक एस्टेट, ऑटो नगर , विजयवाड़ा – 520 007
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C.No:VIII/48/07/2015-TPSC

Date: 15.10.2015

PUBLIC NOTICE No: 26 / 2015 (TPSC)

Sub: Setting up of Tax payer service centers – Regarding.

In consistent with the focus and resolve of the Government of India in improving **Ease of doing Business in the wake of the declaration of this year as year of Tax Payer Services**, it is proposed to establish Tax Payer Service Centers at Krishnapatnam Custom House, Kakinada Custom House and ICD, Guntur for facilitation of trade **with effect from 15.10.2015**.

The Trade Facilitation Centers would act as Single Window System to the trade for accepting / handling all tax payer queries, complaints, grievances etc. A Unique acknowledgement number will be given on the spot to the tax payer for future reference. All the trade members are advised to submit any written communications including any requests / grievances / pertaining to respective ports / Inland Container Depot at the Centralized Receipt Counter at concerned port / ICD and obtain spot dated acknowledgement.

All the trade members are advised to avail of the above services. In case of any difficulty, the following officers may be contacted telephonically or in person.

Sl No	Jurisdiction	Contact person	Telephone No. / Mobile No. / e-mail	Office address
1	Krishnapatnam Port	Assistant Commissioner of Customs (Assessment)	0861-2377822 8106088444 ac.kkp-imp.cpc-ap@gov.in	Krishnapatnam Custom House, 2 nd Floor, KAPS Building, CVR Complex, Gopalapuram (V), Krishnapatnam Port premises, Nellore District
2	Kakinada Port	Assistant Commissioner of Customs (Assessment)	0884-2364286 8985271556 ac.kkd-assess.cpc-ap@gov.in	Custom House, Port Area, KAKINADA – 533 007
3	ICD, Guntur	Assistant Commissioner of Customs (Assessment)	0863-2344212 9866021340 ac2.cpc-ap@gov.in	LIPL ICD, Marrisalem, Yedlapadu Mandal, Guntur District – 522 614

In case of any further difficulty, the trade can also contact the Superintendent (Trade facilitation) in the Office of the Commissioner of Customs, Customs Preventive Commissionerate, Vijayawada telephonically or in person at Hqrs. Office, Vijayawada.

The disposal of query / complaint / grievance etc filed at TSPC would be monitored by the undersigned.

Contents of this Trade Facility may be brought to the notice of all concerned.


(S.K. RAHMAN)
COMMISSIONER

To

Copy submitted to the Chief Commissioner of Customs, Central Excise & Service tax, Visakhapatnam Zone, Visakhapatnam for information w.r.to letter C.No:V/30/179/2015-CC(VZ), Tech, dated 28/09/2015.

Copy to the Superintendent (Computers / Cust-Tech), Hqrs Office, Customs Preventive Commissionerate, Vijayawada for upload in the this office web master.